

NEXT STEPS AND EXPECTATIONS



After you have decided to move forward with your project and signed your contract, you can expect the following steps.



Your project will be reviewed by our production department. Material orders will be created and sent to our vendors for production.



We will work with our vendors to assure all of the materials are obtained. There may be a period of "radio silence" while custom materials are being manufactured.



Once completed, the materials will be delivered to your property or our warehouse.

After all materials have arrived from our vendors, our production department will reach out to you to schedule the installation.



Our skilled installers will arrive to your scheduled appointment. Please leave gates unlocked to allow full access to the exterior of your home. In the case of windows, we will need access to the interior of your home and someone will need to be present.

Shortly after your project is complete a member of our staff will reach out to you about your final invoice. If at any time during this process you have any questions or concerns, do not hesitate to reach out to us.

The entire process can take anywhere from 2-16 weeks depending on the product selections. Certain colors and options can contribute to longer lead times. This is an industry wide phenomenon, not unique to our company. Supply chain disruptions and material shortages are the primary factors impacting longer lead times.